

OPERATIONS MANAGEMENT INTERN

Session Commitment: 8-12 Weeks (Orientation and 3+ Sessions)



This role contributes to the safe, effective management of camp program operations. Interns assist with the training and oversight of camper program and cabin areas and directly supervise campers and summer staff and throughout the Camp Ozark day. This role requires flexibility and consistency across a variety of events, projects, and responsibilities and is critical to maintaining camp's standard of excellence.

Interns may be involved directly with a specific program area or may assist in managing support or operations functions. Operations Management interns are focused primarily on the camper experience and supporting the staff in their various program/cabin areas in seeing the Camp Ozark Mission to fruition.

Interns can expect to receive in-depth management training and coaching and gain hands-on experience in operations management, staff supervision, project management, customer service, business administration, and leadership.

KEY RESPONSIBILITIES:

- Contribute to the management of camper program and cabin areas
- Assist with the planning and execution of complicated logistical operations
- Manage and execute camper transportation to/from camp and serve as Camp Ozark representative in camper markets
- Assist Leadership in maintaining standards and accountability throughout camp operations
- Supervise, support, and coach summer staff
- Evaluate and provide real-time feedback to staff under supervision

PROGRAM COMPONENTS:

Successful completion of this program includes fulfillment of the following:

- All Top Staff training, responsibilities, and assigned duties
- A pre-camp curriculum consisting of a collection of podcasts, videos, articles, essays, sermons, and other materials (roughly 15-20 hours of material)
- Attendance of a leadership development seminar each session conducted by Camp Ozark Leadership Staff
- Submission of an operational review report per each session of employment
- Participation in a mid-program performance review and an exit evaluation
- Submission of the Operational Excellence Capstone Project within two weeks of completing session commitment

This internship is designed for ALL MAJORS

SAMPLE RESUME



Operations Management Intern, **Camp Ozark**

May 2027-Aug. 2027

- Contributed to the effective management of complex summer operations serving 7,000+ campers and 800+ seasonal staff
- Entrusted to directly supervise critical program safety areas through a variety of responsibilities
- Assisted company leadership in maintaining standards and accountability throughout camp operations
- Provided coaching, support, and performance evaluations to staff under supervision
- Submitted an Operational Excellence Capstone detailing proposed organizational improvements